



# Privacy Policy

**Effective Date:** [01/01/2024]

WS Telecom INC ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you use our services, including SDN solutions, IP leasing, and routing services.

## 1. Information We Collect

### 1.1 Personal Information:

- Name, email address, phone number, and payment information provided during account registration or service purchase.

### 1.2 Technical Information:

- IP addresses, server usage data, and logs related to our services.
- Device and browser information, such as operating system and browser type.

### 1.3 Cookies and Tracking:

- Cookies and similar tracking technologies may be used to enhance your user experience.

## 2. How We Use Your Information

### 2.1 Service Delivery:

- To provide, manage, and improve our SDN solutions, IP leasing, and routing services.

### 2.2 Billing and Communication:

- To process payments and send invoices.
- To communicate updates, changes, or critical service notifications.

### **2.3 Security and Compliance:**

- To ensure compliance with applicable laws and regulations.
- To prevent fraudulent or unauthorized activities.

## **3. Sharing Your Information**

### **3.1 Third-Party Service Providers:**

- We may share information with trusted third-party vendors for billing, support, or infrastructure management purposes. These parties are contractually obligated to protect your data.

### **3.2 Legal Requirements:**

- We may disclose information if required by law, such as to comply with subpoenas or legal processes.

### **3.3 Business Transfers:**

- In the event of a merger, acquisition, or asset sale, your information may be transferred to the successor organization.

## **4. Data Retention**

4.1 We retain personal data for as long as necessary to provide services and comply with legal obligations. Server logs and related technical data are kept for operational and analytical purposes.

## **5. Security Measures**

5.1 WS Telecom INC implements industry-standard security practices to protect your data, including encryption, access control, and regular security audits.

5.2 Customers are responsible for maintaining secure passwords and protecting access to their accounts.

## **6. Your Rights**

### **6.1 Access and Correction:**

- You may request access to your personal information and correct inaccuracies.

### **6.2 Data Deletion:**

- You may request the deletion of your personal data, subject to our legal and operational requirements.

### **6.3 Data Portability:**

- You may request a copy of your data in a structured, machine-readable format.

## **7. Changes to This Privacy Policy**

7.1 We reserve the right to update this Privacy Policy. Customers will be notified of significant changes via email or our website.

## **8. Contact Information**

For privacy-related inquiries, please contact us:

**WS Telecom INC**

**Address:** 1309 Coffeen Avenue STE 1200 Sheridan, Wyoming 82801

**Email:** admin@ws-sdn.net